

27 January 2026

PRIVACY NOTICE FOR THE INVESTING IN COMMUNITIES, CLIMATE, AND NATURE SCHEME (ICaN)

Your Privacy Information.

Please read this in conjunction with the Council's general Privacy Information that can be found here: www.southglos.gov.uk/privacy

Your Information

This Privacy Information relates to the personal information we collect from you if you choose to make a donation to the ICaN scheme, or if you choose to sign up to any of the ICaN mailing lists to receive relevant information about the ICaN scheme or individual ICaN Improvement Projects. If your involvement with ICaN is on behalf of a business, we will need to know your full name, email address, and the name of the company you represent. You will be able to unsubscribe from ICaN mailing lists at any point you choose.

If you choose to make either a one-off or a regular financial donation to the ICaN scheme or any of the ICaN Individual Projects, we will also require your bank account details in order to process the payment and any necessary follow-on actions. You will be able to cancel regular payment arrangements at any point you choose as long as you cancel your payment at least five working days before the next payment is due to be made.

We have made sure we will use your information according to the UK Data Protection laws. The lawful basis for our data processing is provided by article 6.1A of the UK GDPR 'the data subject has given consent to the processing of his or her personal data for one or more specific purposes'.

How we'll use your information

We'll use your information to support and deliver the elements of the ICaN scheme you elect to participate in, whilst complying with the established lawful conditions.

Who we can share your information with

In order to provide the services you require we will share your information with the following:

- Other departments and teams within the council
- Third parties contracted by the council to deliver aspects of the ICaN scheme and associated services on our behalf

We may also share your information with others outside of the Council e.g. regulators and other public organisations for the detection and prevention of crime.

How long we'll keep your information

The length of time we will keep your information for depends on your chosen level of interaction with the ICaN scheme.

If your only involvement with the ICaN scheme is to make a single financial donation to the scheme or an Individual Project, the information you provide will be kept for seven years. This is to ensure that any issues or claims arising after your donation has been made, can be accurately and efficiently dealt with.

If you choose to make regular direct payments in support of the scheme or an Individual Project, we will keep your information for the duration of your payments, plus a period of seven years after you elect to cease making payments. Again, this is to ensure that any subsequent issues and claims can be effectively addressed. You will be able to cancel regular payment arrangements at any point you choose as long as you cancel your payment at least five working days before the next payment is due to be made.

If you choose to sign up to receive information through any of the ICaN mailing list facilities, we will keep your information for as long as you have a relationship with us. If you have also chosen to make a donation to the scheme or an Individual Project (either a one-off donation or regular payments), we will keep your information for seven years after you last made a payment or, if your subscription to the mailing list exceeds the seven-year period, until you choose to unsubscribe to our mailing lists. To clarify: if you make a donation and then subscribe to a mailing list for the following three years, we will keep your information for a further four years. If you unsubscribe from the mailing lists seven years after you last made a donation, your information will not be kept beyond the point at which you choose to unsubscribe. You will be able to unsubscribe from ICaN mailing lists at any point you choose.

We may retain anonymised information about the service we provided to help us improve our services in the future.

Transferring your information overseas

Your information is not transferred and stored in countries outside the UK or the European Economic Area (EEA) for the provision of this service.

Your rights

You have a number of rights relating to your information e.g. to see what we hold, to ask us to share it with another party, ask us to update incorrect or incomplete details, to object to or restrict processing of it or to make a complaint about how we are handling it. If you have given us your permission to use your information you also have the right to withdraw that permission at any time in the future. If you have any worries or questions about how your personal information is handled please contact our Data Protection Officer at

DPO@southglos.gov.uk or write to us at Data Protection Officer, PO Box 1953, The Council Offices, Badminton Road, Bristol, BS37 0DB and we will be pleased to help you.

For independent advice about data protection, privacy and data sharing issues, you can contact the Information Commissioner's Office (ICO) via their contact page <https://ico.org.uk/global/contact-us/> or call them on 0303 123 1113.